

Usage of Mongolian and Arabic Infographics to Improve Patient Health Literacy in an Outpatient Setting

Abstract

Approaches to improve patient health literacy and thereby empower patients and improve health outcomes is an area of ongoing research. This is especially relevant in the outpatient setting, where limited time, and potential lack of resources can lead to limited conversations and knowledge sharing. This project seeks to uncover whether patient health literacy can be improved is through the creation and provision of infographics concerning common health concerns in Arabic and Mongolian in select Denver Health and University of Colorado primary care sites. Site staff members reported that these documents provided value to both providers and patients, and emphasized how further improvements could be made.