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getting there. guide

A resource guide to transportation
services for the Denver Metro area.

Provided by the Denver Regional
Mobility & Access Council

303.243.3113
www.drmac-co.org

ENGLISH

Looking for a ride? *We can help.*

Use this resource guide to find the best transportation services for you.

Now in its 7th edition, the **Getting There Guide**, produced by the Denver Regional Mobility and Access Council (DRMAC), helps Denver area residents identify a variety of transportation options. The **Getting There Guide** is intended to help bridge the transportation gap of local citizens with mobility challenges, thus helping them live as independently as possible.

Need a more individualized approach to finding transportation?

DRMAC
Transportation
**Information
And Assistance Center**
303.243.3113

DRMAC
Transit Options
Find the ride that's right for you.

Contact DRMAC's Transportation Information and Assistance Center at 303-243-3113 to receive a consultation about your transportation needs. Transportation Resources Specialists will consult with you on the phone –providing free one-on-one assistance to identify the transportation resources best suited for you.

Are you a Veteran? Contact DRMAC's Transportation Information and Assistance Center to explore transportation options for VA Medical Center and outpatient clinic appointments.

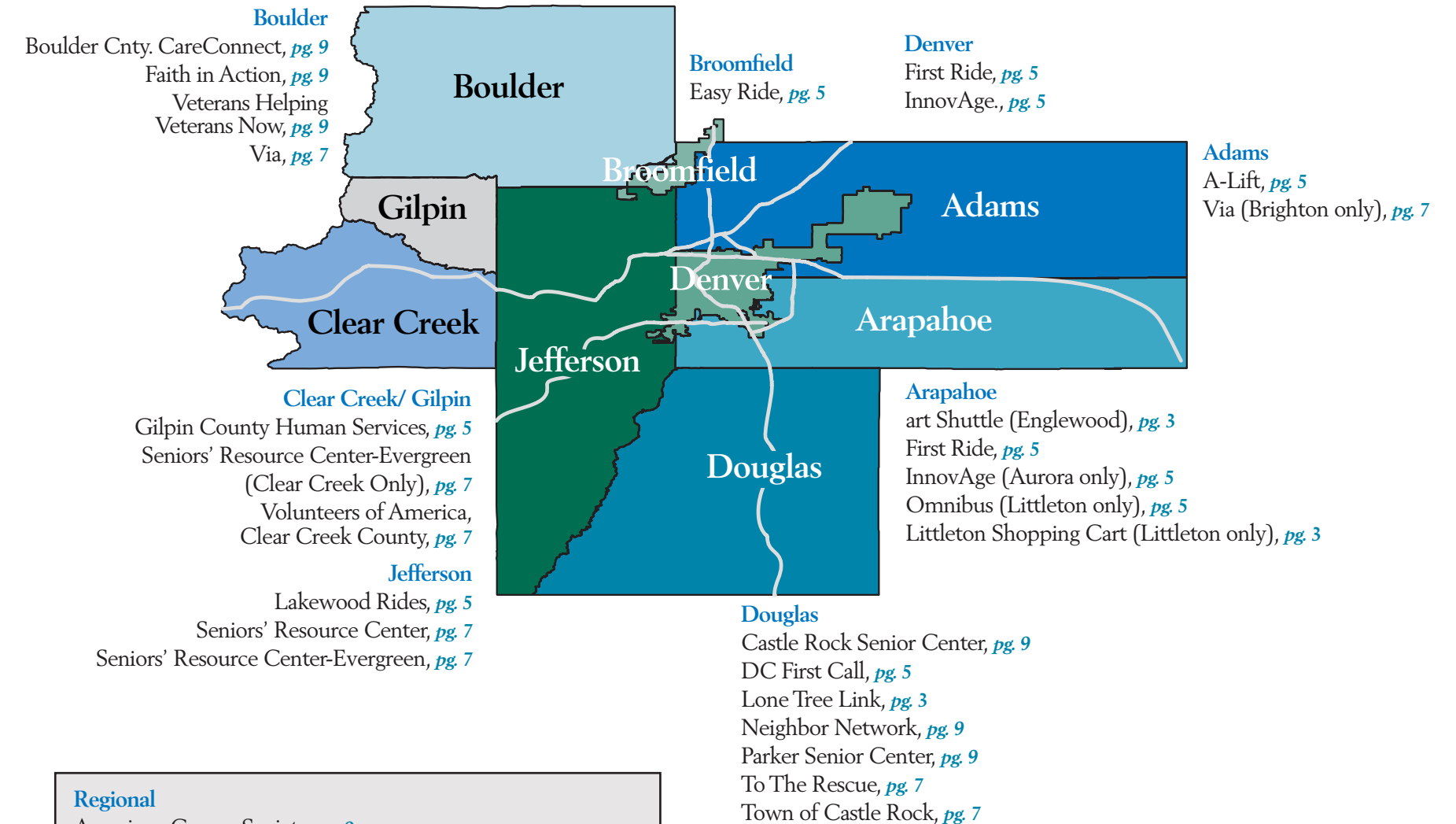
Visit DRMAC's website (www.drmac-co.org) and use TransitOptions, DRMAC's online interactive tool for identifying transportation resources. **TransitOptions** contains up to date information about what is available, depending on your needs and location.

DRMAC is the regional coordinating council for the Denver area with a vision of mobility and access for all. A project of the Colorado Nonprofit Development Center, DRMAC is funded in part by the Getting There Collaborative, a joint, multi-year transportation initiative of The Colorado Health Foundation and Rose Community Foundation.

*Please note, transportation provider information is subject to change.
DRMAC does not endorse any provider listed in this publication.*

Getting started...

Use this map to find resources in the Denver area and surrounding counties.



Getting the most out of the *Getting There Guide*

The *Getting There Guide* is designed to help you find the best transportation solutions for your individual needs.

This *Guide* is organized by type of transportation provider and lists a variety of services available to Denver area residents. Learn more about your options on the right to help you get where you need to go.

- **Traveling independently?** Online trip planning tools help you explore a variety of options including bus, train, biking, and walking. Go to **Online Trip Planning Tools**, pg. 4.
- **Interested in finding a ride from someone living near you?** Some communities have volunteer drivers who provide transportation to medical or other appointments. Go to **Volunteer Driver Programs**, pg. 9-10.
- **Do you prefer public bus and light rail systems?** Fixed route options stop at consistent locations and operate on a frequent regular schedule. Go to **Fixed Route**, pg. 3-4.
- **Still looking for the ride that’s right for you?** Private providers can often schedule transportation on short notice or tailor services to meet your individual needs. Go to **Other Options**, pgs. 11-14.
- **Need to schedule a low-cost ride from your home?** Human Service organizations provide rides to appointments necessary for healthy living. Fares are subsidized. Go to **By Appointment**, pg. 5-8.

Online Trip Planning Tools

Tools	Description	Website	Telephone	Transportation Options	Mobile App?
Transit Options	Helps find specialized transportation options to fit your specific needs.	www.transitoptions.org	303-243-3113	Specialized Transportation	No
Google Maps	Provides directions and independent travel options from Point A to Point B.	www.maps.google.com	N/A	Car, Public Transit, Bike, Walk	Yes
My Way to Go	A DRCOG program helps you determine alternatives to driving alone.	www.mywaytogo.org	303-458-7665	Drive, Carpool, Public Transit, Bike	No
RTD Trip Planner	Provides route information and directions to use fixed bus and light rail routes.	www.rtd-denver.com	303-299-6000	Bus and Light Rail	Yes

Fixed Route

Runs on regular schedules and routes; most frequent service. See “Additional Information” for special circumstances.

Transit Provider	From/To	Service Available For	Cost	Wheelchair Accessible
A-Line	Arvada/DIA	General Public	\$10-\$13 one-way. \$18-\$22 round trip. Monthly passes \$120. 10 trip ticket books \$90.	Yes; 24-hour notice required
art Shuttle	Englewood	General Public	Free	Yes
Lone Tree Link	Lone Tree	General Public	Free	Yes
Regional Transportation District (RTD)	Denver Metro	General Public, PWD	\$2.25 - \$13 one-way	Yes
Littleton Shopping Cart	Littleton	55+	Donation	No. See Omnibus/ Littleton pgs. 5-6

Hours of Service	Telephone	Website	Additional Information
5am - 9pm	303-420-2589	www.aline2dia.com	Shuttle is non-stop to DIA and operates hourly throughout the day. Funded in part by RTD.
M-F 6:30am - 6:30pm	303-762-2342	www.englewoodgov.org	No service on major holidays.
6am-7pm		www.lonetreelink.com	Shuttle service between major Lone Tree employment centers, retail/restaurants and RTD Lincoln Light Rail Station.
22/7 (4am -2am) Schedule times vary by route and day.	Main 303-299-6000 TDD 303-299-6089 (hearing impaired)	www.rtd-denver.com	Half-fare discount for 65+, PWD, Medicare recipients, and students ages 6-19. For seniors and PWD, a special discount card may be obtained (303-299-2667 or rtd-denver.com/discountfares.shtml).
Hours vary by route	303-795-3700	www.littletongov.org	Must reside in the City of Littleton.

By Appointment

Requires contact with the provider and advance notice to schedule.
Restrictions may apply. Fares are low cost.

Transit Provider	From/To	Service Available For	Cost	Wheelchair Accessible	Hours of Service
A-LIFT	Denver Metro	60+, PWD (with assistive devices)	Donations	Yes	M-F regular hours 7:30am-4pm, 6am-6pm for dialysis. Limited trips Sat. 9am-3pm.
Broomfield Easy Ride	Broomfield	60+, PWD	Suggested donation \$1 within Broomfield, \$3 each way for medical trips outside of Broomfield	Yes	M-W 8:30am - 5pm Th-F 8:30am - 1:30pm
Douglas County First Call Center	Douglas County	General Public	Varies –some services provided for a donation	Some wheelchair accessible options available	M-F 9am-4pm
First Ride	Arapahoe and Denver Counties	60+	Suggested donation \$4 each way	Yes	M-F 9am-5pm for reservations. Trips provided M-F 9am-3pm.
Gilpin County Human Services	Gilpin County to Denver Metro area	60+, Medicaid	Free	Yes	M-F 8am - 4:30pm
InnovAge	Denver and Aurora only	65+ living in eligible zip codes	Donations accepted	No	M-Th 8am - 4pm
Lakewood Rides	Lakewood/Denver Metro	60+, PWD	Varies, up to \$4 one-way	Yes	M-F 7am - 5pm
Omnibus	Littleton	55+, PWD	Donation	Yes	M-F 8am - 4pm

Advance Time to Schedule Rides	Telephone	Website	Additional Information
1-3 days	303-235-6972	http://www.a-lift.org www.srcaging.com	Urban Adams County residents, Kipling to Tower Road/160th to 6th. Exceptions into Platte Valley Hospital & south to Jewell Ave. in Aurora (Adams Co.).
1 business day	303-464-5534	www.broomfieldseniors.com	Must reside in Broomfield. Limited medical trips outside Broomfield. Call for schedule. Appointments may be made up to ten days in advance. Must be made by 10am the business day prior to trip.
1-7 business days	303-660-7519	www.dctransitsolutions.com	Countywide call center. Provides information and assistance to residents looking for transportation solutions.
3 business days	720-540-5566		Must reside in Denver or Arapahoe counties. Must call to register prior to trip. Trips are for medical, nutritional, and local priority needs only.
1-3 business days	303-582-5444	www.co.gilpin.co.us	Must reside in Gilpin County. Rides to lunch, events and medical appts are available for seniors, although flexibility on appts requested. Call for Medicaid eligibility.
At least 3 days notice preferred, first come first served	303-300-6957	www.myinnovage.org	Food and medical trips only. Serves zip code areas 80010, 80011, 80012, 80013, 80014, 80017,80113, 80203, 80205, 80206, 80207, 80209, 80210, 80218, 80220, 80222, 80224, 80230, 80231, 80237, 80246, 80247.
2 - 3 business days; 10 business days for medical appts.	303-987-4826	www.lakewood.org	Lakewood residents only. Must register prior to riding. First come, first served.
2 business days	303-795-3700	www.littletongov.org	Must reside in the City of Littleton.

By Appointment

Requires contact with the provider and advance notice to schedule.
Restrictions may apply. Fares are low cost.

Transit Provider	From/To	Service Available For	Cost	Wheelchair Accessible	Hours of Service
RTD Access-a-Cab	Denver Metro	ADA Certified Only	\$2 upfront; RTD pays next \$12. Rider pays remaining fare.	Upon Space Availability	24/7; M-F 6am - 9pm scheduling
RTD Access-a-Ride	Denver Metro	ADA Certified Only	2X RTD fixed-route fare	Yes	Corresponds to fixed-route hours and days
RTD Call-n-Ride	22 Metro service areas	General Public	\$1.10 - \$2.25 one-way	Yes	Varies
RTD Senior Ride	Denver Metro	General Public; Groups of 10+	\$2.25 - \$10 round trip	Varies	Varies
RTD Senior Shopper	Denver Metro	General Public; Groups of 10+	\$2.25 - \$4.50 round trip	Yes	M-F 9am - 2pm
Seniors' Resource Center	Jefferson County/ Denver Metro	Door to/through door for 60+	Donation	Yes	M-F 7:30am-4pm Limited trips Sat. 9am-3pm
Seniors' Resource Center- Evergreen	Rural Jefferson and Clear Creek Counties	General Public	\$1 - \$4	Yes	M-F 8am-5pm
Total Transit-Colorado Non-Emergency Medical Transportation	Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, Jefferson, Larimer & Weld Counties	Medicaid Eligible	Free– need a valid Medicaid ID number	Yes	24/7; M-F 8am - 5pm scheduling
To The Rescue	Douglas County/ Denver Metro	General Public	Varies	Yes	24/7
Town of Castle Rock Taxi Voucher Progam	Town of Castle Rock	18+ with no access to a vehicle; PWD if unable to drive	\$2 upfront; Town pays next \$8. Rider pays remaining fare.	Yes	7 days a week 5am -midnight
Via Mobility Services	Boulder County, Brighton, Watkins, Bennett, Strasburg, Byers, Deer Trail & Estes Park	60+, PWD, low income	\$1.25-\$3.00 one-way local. \$4-\$6 one-way inter-city	Yes	M-F 7:30am-5:30pm; Sa-Su in Boulder & Longmont
Volunteers of America- Clear Creek County	Clear Creek County	60+	Donation	Upon request	M-F 8am - 3pm

Advance Time to Schedule Rides	Telephone	Website	Additional Information
Same day	303-244-1388	www.rtd-denver.com	Requires ADA certification prior to riding. Contact RTD for ADA certification requirements at 303-299-2960.
1-3 business days	303-299-2960 TDD 303-299-2980	www.rtd-denver.com	Requires ADA certification prior to riding. Contact RTD for ADA certification requirements at 303-299-2960.
Minimum 2 hours	303-299-6000	www.rtd-denver.com	Trips are within service areas only.
Call RTD for details	303-299-6503	www.rtd-denver.com	Closed on major holidays. email: senior.ride@rtd-denver.com
Call RTD for details	303-299-6503	www.rtd-denver.com	No weekend service. email: senior.ride@rtd-denver.com.
1-3 days	303-235-6972	www.srcaging.org	Urban Jeffco residents, south from C470 to 160th Ave. north/Foothills, west of Denver to Tower Road on the east.
48 hours	303-679-2552	www.srcaging.org	Senior and general public communities west of the foothills.
2 business days	1-855-264-6368	www.medicaidco.com	
1-4 business days; can request same day rides	720-851-2100	www.totherescue.net	
Minimum 1 business day	720-295-8747	www.crgov.com/transit	Work, medical and grocery shopping trips only; must apply; 16 and 17-year olds may be eligible for rides to work. Trips available on some holidays.
1-7 business days; can request same day ride.	303-447-2848	www.viacolorado.org	One call resource for service area: information, referral and assistance; individual and group travel training. No limit on trip purposes. Reduced fares available.
7+ business days	303-567-2382		Suggested donation \$5 for out of county trips

Volunteer Driver

Provided by community volunteers.
Restrictions may apply. Fares are low cost.

Transit Provider	From/To	Service Available For	Cost	Wheelchair Accessible	Hours of Service
American Cancer Society	Denver Metro	Cancer Treatment	Free	No	M-F 8am - 4pm
Boulder County Care Connect	Boulder County	55+, PWD, Non-Medicaid	Donation	No	M-F 9am - 5pm
Castle Rock Senior Center	Castle Rock, Central Douglas County	50+, PWD	Donation	Yes	M-F 9am - 3pm
Faith In Action	Boulder County	Older adults, PWD	Free	No	8am - 5pm
Neighbor Network	Douglas County/Denver Metro area	Older Adults, PWD	Suggested donation \$5-\$10 per round trip	No	M-F 9am - 4pm
Parker Senior Center	Parker	50+	Suggested donation \$3 each way	No	M-F 8:30am - 3:30pm
Veterans Helping Veterans Now	Boulder County to Denver, Greeley, and Ft. Collins VA facilities	Veterans	Free	No	VA Medical Center hours

Advance Time to Schedule Rides	Telephone	Website	Additional Information
4 business days	1-888-227-6333 1-800-227-2345	www.cancer.org	Service not available in Gilpin and Clear Creek Counties. Must be ambulatory.
7 days	303-443-1933 ext. 414	www.careconnectbc.org	Medical and pharmacy trips only.
24 - 48 hours for local trips; 1 week for trips outside Castle Rock	303-688-9498	www.castlerockseniorcenter.org	Includes service to non-members. Will transport to shopping and medical appts.
1 - 3+ business days	303-666-9312	www.fiaofcpco.org	Available some weekends.
5 - 7 business days	303-814-4300	www.dcneighbornetwork.org	Membership is required. Open to Douglas County residents. Call to find out about application process.
24 hours	303-841-5370	www.parkerseniorcenter.org	Trips must be within 10 mile radius of Parker Senior Center.
4 business days	303-772-9777	www.vhvnow.org	Medical trips only.

Other Options

Offer a more individualized service and require less advance notice.
Passengers pay total fare.

Transit Provider	From/To	Service Available For	Cost	Wheelchair Accessible	Hours of Service
Amazing Wheels	Denver Metro	General Public, Medical and Non-medical	\$45 one way, additional charge per mile after 15 miles	Yes	7am-7pm
BeeLine Shuttle	Denver, Lakewood, Arvada, Aurora	Shuttle service to casino, concerts and downtown	From \$25 per person	No	Weekends only
Care-a-Van Transport/All Non-Emergency Transport	Denver Metro	General Public	\$35 flat fee + \$3 per mile + \$20 wait time	Yes	24/7
Careful Wheels Transportation	Denver Metro	General Public, Medical, Older Adults	Minimum \$100 one way. Contact for quote.	Yes	24/7
Freedom Cab	Denver Metro	General Public	\$2 flat fee + \$2/mile	No	24/7
Heavenly Hands Transportation	Denver Metro	Older adults, PWD	\$2.50 flat fee + \$1.50/mile	No	M-F
Key Transit	Denver Metro	General Public	\$59 one way up to 12 miles, then \$2/mile. Additional charges may apply for long trips.	Yes	7am-5 pm 7 days a week
Metro Taxi	Denver Metro	General Public	\$2.60 flat fee + \$2.25/mile	Yes	24/7
Midtown Express	Denver Metro	General Public	Ambulatory: minimum \$18 (10 miles one way). Wheelchair: minimum \$25 (10 miles one way).	Yes	M-F 5am-5pm
Mile High Ambulance	Denver Metro	General Public	\$40 flat fee + \$4/mile for wheelchair; \$221.13 minimum for stretcher service	Yes	24/7
Mile High Cab	Denver Metro	General Public	2.50 flat fee +2.50/mile	No	24/7

Advance Time to Schedule Rides	Telephone	Website	Additional Information
24 hours	720-276-0824	www.amazingmedicaltransport.com	Accepts credit cards and checks
24 hours	720-535-5222	www.beelineshuttle.net	Group rates available
1 business day	303-870-8630		Bed to bed service available
Prefer 24 hours minimum	303-668-7546	www.carefulwheelstransportation.com	Only for wheelchair users. Available for both standard and electric wheelchairs. Serves bariatric patients.
On-call	303-444-4444	www.freedomcabs.com	
48 hours	720-985-7590		
Prefer 24 hours notice. Same day rides provided depending on vehicle availability.	720-539-7373	www.keytransit.com	Medical and non-medical trips
On-call	303-333-3333	www.metrotaxidenver.com	
On-call, prefer 2 business days	303-282-8085	www.midtownexpress.org	Free for some medical appointments. Call for details.
On-call	303-564-6636	www.milehighambulance.com	All vehicles staffed by EMTs
On-call	303-337-2222	www.milehighcab.com	

Other Options

Offer a more individualized service and require less advance notice.
Passengers pay total fare.

Transit Provider	From/To	Service Available For	Cost	Wheelchair Accessible	Hours of Service
Mountains Taxi	Jefferson, Clear Creek, Gilpin counties	General Public	\$3.50 flat fee, \$2.25/mile; \$1 each additional passenger	No	24/7
Northglenn Ambulance	Denver Metro	General Public	Per trip- prior authorization required for Medicaid	No	24/7
Pridemark Paramedic Services	Denver Metro	General Public, Non-emergent ambulance service and wheelchair accessible transportation	Wheelchair: \$50 + \$7.25/mile; Stretcher: \$275 + \$10/mile after first 10 miles	Yes	24/7
R & R Transportation, Inc.	Denver Metro	General Public	Varies with mileage and number of people traveling. Call for a quote.	No	M-F 7am - 5pm
South Suburban Taxi	Southeast Denver Metro	General Public	\$2.60 flat fee, \$2.25/mile	Yes	24/7
SuperShuttle	Denver Metro, Boulder/ Longmont to DIA	General Public	Varies by ZIP code. Downtown \$22 one way	Yes	24/7
Union Taxi	Denver Metro	General Public	\$2.25 flat fee + \$2.00/mile	No	24/7
We Care Medical Transportation	Denver Metro	General Public	Ambulatory: \$25 first 10 miles, then \$2.50/mile. Wheelchair: \$45 first 10 miles, then \$3.50/mile	Yes	24/7
Yellow Cab	Denver, Boulder and surrounding Metro areas	General Public	\$2.50 flat fee + \$2.25/mile	Yes	24/7

Advance Time to Schedule Rides	Telephone	Website	Additional Information
On-call	303-333-8294	www.mountainstaxi.com	Contract provider for Medicaid. 15% discount on trips to the airport.
On-call	303-451-6882	www.northglennambulance.com	Medical trips only.
48 hours	303-984-1911	www.ruralmetrowest.com	Contract provider for Kaiser Permanente and Medicaid. Works with Medicare and all major insurance providers.
24 hours; can request same day ride	303-297-0580		
On-call. 2 days advance notice required for wheelchair accessible vehicles.	303-888-8888	www.southsuburbantaxi.com	Reliable contact information and destination address required for making reservations. Smart phone app available.
4 hours	1-800 Blue Van 1-800-258-3826	www.supershuttle.com	SuperShuttle is regulated by the Colorado Public Utilities Commission.
On-call	303-922-2222	www.uniontaxidenver.net	
24-48 hours	303-751-2566	www.wecaremt.com	
On-call	303-777-7777	www.coloradocab.com	



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